

# Capability **STATEMENT**



**DALTON**  
**Training Services** In step with the times

PO Box 1088  
Roleystone, Western Australia 6111  
+61 (0) 488 56 86 49  
+61 (0) 8 9496-3888  
[robyn@daltontrainingservices.com.au](mailto:robyn@daltontrainingservices.com.au)  
[www.daltontrainingservices.com.au](http://www.daltontrainingservices.com.au)



## Welcome to Dalton Training Services

Dalton Training Services is an Australian Registered Training Organisation (52072) providing nationally accredited qualifications in process plant technology and, power station operations to resources, mining, chemical and power generation industries.

### Our Vision

“Dalton Training Services will be recognised as Australia’s premier provider of process plant technology and power generation.”

### Our Mission

To become the preferred provider of customised training to the resource and chemical industries in the fields of process plant technology and power generation through:

- The development and delivery of quality products.
- A consistently high standard of service delivery.
- Maximising completions whilst maintaining assessment rigour.

### About Us

Dalton Training Services is governed by the Australian National Vocational Education and Training (VET) Regulator. As such, we are subject to audit against the 2025 Standards.

Our name is derived from John Dalton (1766-1844), the father of modern chemistry and developer of one of the first tables of atomic weights, a forerunner of the modern periodic table.

Our clients cover a range of business enterprises throughout Australia and overseas that wish to upgrade or ensure their workforce is competent and qualified to carry out their duties. Our size and structure allow us greater flexibility to focus on customised training systems that meet the requirements of each enterprise, as well as to adapt teaching methods that maximise each learner’s achievements.

**Qualifications on Scope range from Certificate II through to Diploma.**

## We Offer

- Consultation with your enterprise to assess your needs.
- Greater flexibility and adaptability.
- “Value added” services.
- Career pathways in:
  - Power station operations.
  - Process plant technology.
- Training leading to a high-risk work licence in boiler and turbine operations.
- Clustering so units are embedded with other relevant units and minimising workflow disruption.
- Post project evaluations and ROI report.



## Our Process



## Qualifications on Scope

### Power Station Operations

UEP30322 – Certificate III in ESI Generation - Operations

UEP40122 – Certificate IV in ESI Generation - Operations

UEP50122 – Diploma of ESI Generation - Operations

UEPOPL004 – Licence to operate a steam turbine

MSMBLIC002 – Licence to operate an advanced boiler

### Process Plant Technology

PMA30120 – Certificate III in Process Plant Operations

PMA40116 – Certificate IV in Process Plant Technology

PMA50116 – Diploma of Process Plant Technology

RII30420 – Certificate III in Resource Processing

### Competency Based Assessment

Dalton Training Services has a wide range of assessment tools to meet the needs of its clients. Some of those assessment tools include:

- Photos or videos used to conduct direct observations.
- Inclusion of some project-based activities.
- Possible participation of some of the client's senior staff as Subject Matter Experts.
- Clustering units of competency together in order for learning delivery to better reflect real job tasks and for assessments to be more streamlined and efficient.
- The use of a rigorous Recognition of Prior Learning (RPL) process to ensure competency is demonstrated.

### Learning Delivery

Dalton Training Services has extensive experience in delivering learning to remote sites and has the flexibility to use a variety of tools and techniques to suit an enterprise's circumstances. In particular, learning delivery could include:

- Self-paced learning.
- Resource materials provided in hard copy that can be used for learning delivery and/or for assessments.
- Video and YouTube demonstrations.
- Narrated PowerPoint presentations.
- Individual tutoring via Skype.
- On site face-to-face delivery.
- Extensive use of the client's existing policies and work instructions are incorporated into the learning materials to ensure that learners are gaining the skills and knowledge that will directly benefit their employer.



**Training that meets your needs using  
methods that suit your operations.**

## **Skill Sets**

Some employers may identify that their workers need training in specific skills but not necessarily to the extent of obtaining a full qualification. Dalton Training Services can offer accredited (or non-accredited) training in a range of skill sets, including:

- Team leader skill development.
- Process improvement.
- Workplace coaching and mentoring.
- Control room operations.
- Permit to work.
- Environmental sustainability.
- We can also design skill sets to meet a particular enterprise's unmet needs.
- Planning, particularly for shutdowns.
- Read a schematic and apply in workplace.

## Value Added Services

- Development of Competency Frameworks, including:
  - Determine competency profiles for each position.
  - Develop skills matrix.
  - Complete Training Needs Analysis for each worker and identify gaps against skills matrix.
  - Map an enterprise's existing training to Australian Standards.
- Training Needs Analysis.
- Mapping the client's procedures and work instructions to qualifications.
- Development of assessment tools to suit a client's existing training.
- Drafting and developing policies and procedures, work standards and guidelines.
- Field and desktop internal audits.
- Non-accredited training.
- Third-party arrangements (partnering between Dalton Training Services and its clients) where an enterprise delivers its own training that is monitored and audited by an RTO, which then issues an Australian nationally recognised qualification.



## Our Team

- Includes a quality pool of qualified trainers and assessors with extensive industry knowledge from which to draw on a project-by-project basis.
- Is committed to being in the vanguard of their fields through guided professional development programs.
- Is a well-established member of numerous industry and VET Sector networks, such as:
  - VELG.
  - Higher Performing RTO Group (WA)

## Our Team Members

- Are dedicated, open-minded and innovative.
- Can develop quality, contextualised Learning and Assessment resources.
- Have good networking and interpersonal skills and are approachable and responsive.
- Are professional experts in their areas and have industry experience.
- Have comprehensive VET Sector knowledge.

## Return on Investment (ROI)

In the following ways, enterprises using Dalton Training Services should have a positive ROI:

	High levels of contextualisation eliminates irrelevant information and focuses on what is needed to increase productivity.		Training can help identify future leaders saving on the expense of head hunting outside your organisation.
	Incorporating underpinning knowledge into training programs leads to improved abilities in problem solving and trouble shooting.		The enterprise can increase its targets and tackle new challenges with the confidence that it has the human resources required to do so.



## Our Clients

AGL, Baywater Power Station  
Alcoa of Australia  
ATCO Power Station, Karratha & Osborne  
BHP Billiton, Nickel West Kalgoorlie Smelter  
Blue Waters Power Station  
CLP Group, BlackPoint Power Station, Hong Kong  
Fortescue Metals Group, Pilbara  
Glencore, Murrin Murrin & Mt Isa  
Gold Fields, Granny Smith Gold Mine  
Hexion  
Lochard Energy, Iona Gas Plant, Port Campbell  
MMG Ltd, Sepon Copper & Gold Mine, Laos  
Navigator Resources, Bronzewing Gold Mine  
Qenos Pty Ltd, Altona & Botany  
Queensland Nitrates Pty Ltd  
Rio Tinto Iron Ore, Operation Centre Perth Airport  
Rio Tinto Iron Ore, Pilbara Laboratories & Metallurgy  
SGS Industrial, Karratha, Port Hedland & Perth Airport  
Shell, Prelude, South Korea  
South32, Worsley Alumina Refinery & Powerhouses  
Synergy, Cockburn Power Station  
Tianqi Lithium Kwinana  
Wesfarmers, Kleenheat Gas, LNG & LPG  
Yara Pilbara Fertilisers

## Our Locations<sup>1.</sup>



## Contact Us

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